



#### WHAT IS OUR DRESS CODE?

- Our dress code is Smart casual.
- Long trousers required for gentlemen (no shorts allowed).
- Swimwear and sportswear for ladies and gentlemen is not allowed.
- Open shoes, Sandals and flip flops are not allowed for gentlemen.
- Vests / Tank tops for gentleman not allowed.
- Caps, body paint, fancy dress, bachelor, and bachelorette accessories not allowed.

#### WHAT ARE THE OPENING HOURS?

- We are open every day of the week from 8pm till 2am

#### WHAT ENTERTAINMENT DO YOU OFFER?

- We have a resident DJ every evening of the week.
- We provide every night of the week varied live entertainment.

#### CAN I HOLD A PRIVATE EVENT?

- If you want to hold a private event at STK Ibiza, please contact our Reservations team at [reservations@stkibiza.com](mailto:reservations@stkibiza.com).

#### DO YOU HAVE A CHILDREN POLICY?

- Underaged guests are only allowed on our Bistro area and only at the first seating – 8:00 pm with a duration of the reservation 2 hours.
- Due to local government restrictions children will have to leave the premises before midnight.
- Underaged guests with the age of 12 or more are required a deposit payment as well and are committed towards the required minimum spend.
- If you are planning to attend your booking with underaged guests, please always advise the Reservations team at [reservations@stkibiza.com](mailto:reservations@stkibiza.com) prior the event.

#### WHAT IS THE DIFFERENCE BETWEEN THE BLACK CARPET AND THE BISTRO AREA?

- Our Black Carpet is our main area, closer to the stage. All the tables are with Signature STK Booths. Depending on your group size you will be accommodated on 1 or more booths. We always recommend this area as it is more vibey area for a more immersive experience.
- Our Bistro area is located by the bar. Groups can be accommodated in one large table.
- Both areas are located on the same floor.

#### CAN I WALK IN WITHOUT A RESERVATION?

- We always recommend you securing your table ahead of the night of the event. You can do that directly online at [www.stkibiza.com](http://www.stkibiza.com).
- Walk-in guests are always a subject of availability.

#### DO YOU CATER FOR DIETARY REQUIREMENTS?

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- Please contact in advance our as we can cater including vegetarian, vegan, gluten free, nut free and any other allergy / intolerance.
- The offer of the Set Menus can be modified in case a guest from the party has dietary restrictions.
- Please contact in advance our Reservations team in case a person from your party has allergies / intolerances / dietary restrictions.

#### IS THERE MINIMUM SPEND?

- We offer 2 types of seating time for both areas Black Carpet and Bistro based on our guests preferences they can you chose to reserve the table for 2hours seating time or for all night.
- The Black Carpet – Main area has a minimum spend of 150€ per person for reservation of 2 hours, and 250€ per person for all night bookings; the minum spends are to be committed on food and / or beverage.
- The Bistro area has a minimum spend of 100€ per person for reservation of 2 hours, and 150€ per person for all night bookings; the minum spends are to be committed on food and / or beverage.
- All the minimum spends are to be met.
- We always recommend securing the desired area and booking duration in advance as it is a subject of availability.
- If you need further information please always advise the Reservations team at [reservations@stkibiza.com](mailto:reservations@stkibiza.com) prior the event.

#### WHAT IS THE SET MENU FOR?

- To provide the best service and experience to all our guests, our policy for groups larger than 12 guest (13 or more) we always offer Set Menu.
- We offer three different Set Menus. They are closed menus, based on careful selection from the best dishes from our A la Carte menu.
- All the Set Menus are family sharing style and do not include the offer of beverage.
- To book for a large group, please contact our Reservations team at [reservations@stkibiza.com](mailto:reservations@stkibiza.com).

#### WHAT IS THE DEPOSIT FOR?

- The deposit payment is required to secure each reservation at STK Ibiza. If the deposit payment is not executed at least 48 hours prior the event, the reservation will be cancelled.
- The deposit payment is not the same as the minimum spend.
- The deposit payment may vary depending on the group size and / or the duration of the reservation. For groups larger than 12 guest (13 and more) we require 50% deposit.
- For reservations on both Black Carpet and Bistro area we requite 50€ deposit per person to secure the table.
- Deposits are being deducted from the final bill on the night of the event for the guests that attended the reservation.

#### I BOOKED BISTRO, CAN I UPGRADE MY BOOKING TO THE BLACK CARPET (MAIN AREA)?

- To upgrade your booking to our Black Carpet area, please contact our Reservations team prior the event at [reservations@stkibiza.com](mailto:reservations@stkibiza.com).
- If you were not sure what you booked for and want to upgrade your booking to the Black Carpet on the night of the event, bear in mind it is always a subject to availability.

#### I BOOKED BLACK CARPET, CAN I DEGRADE TO BISTRO?

- You are only allowed to change your allocation in this specific case, contacting our Reservations team at [reservations@stkibiza.com](mailto:reservations@stkibiza.com) 48 hours prior the event.
- On the day of the event, it is not possible to make such a change.
- Please bear in mind it is always a subject to availability.



#### **CAN I ADD EXTRA GUESTS TO MY TABLE?**

- This is always possible depending on availability.
- Please contact with our Reservations team at [reservations@stkibiza.com](mailto:reservations@stkibiza.com) if you need to make any changes to your booking.

#### **WHAT IS THE SERVICE CHARGE AND COVER CHARGE?**

- A cover charge plus a discretionary 13,5% service charge will be added to the final bill.
- Service charge is a gratuity for the services you have obtained by STK team.
- The cover charge is the hire cost of the table and includes entry to the venue.

#### **WHAT DISCOUNT WILL I RECEIVE IF I STAY IN THE IBIZA CORSO HOTEL & SPA?**

- All the guests at the Ibiza Corso Hotel & SPA receive a 20% discount off the final bill on the following days: Sunday, Monday, Tuesday & Wednesday.
- To take advantage of the discount please contact with our Reservations team while making the reservation, to inform us about your Hotel Corso room number and reservation details.

#### **WHAT DISCOUNT WILL I GET IF I HAVE A RESERVATION AT O BEACH IBIZA?**

- Enjoy a 10% discount at STK Ibiza if you have a reservation at O Beach. The discount is valid for the following days: Sunday, Monday, Tuesday and Wednesday.
- For the discount to be valid the name of the two reservations should coincide.
- Contact our Reservations team at [reservations@stkibiza.com](mailto:reservations@stkibiza.com) prior making the reservation, providing us with a proof with your reservation at O Beach.

#### **WHAT IF MY FLIGHT GOT CANCELLED?**

- We cannot be held responsible for flight cancellations.

#### **WHAT IF I GET SICK?**

- We cannot be held responsible for circumstances out of our control.

#### **CANCELLATIONS AND NO SHOW**

- Cancellation policy for Small Groups (Less than 12 guest):
  - Tables canceled 48 hours in advance will be offered a full refund of the deposit
  - Tables canceled with less than 48hrs and 24 hrs in advance will be given the opportunity to reschedule the booking within the same year (during venue operation period) utilizing the agreed deposit payment (Subject to availability). However, deposits are not refundable after this period under any circumstances including situations and events out of our control, We cannot be held responsible for flight cancellations.
  - No show or tables canceled 24hrs prior the day of the booking will be charged the full amount per person of the selected area/min spend/package booked.
- Cancellation policy for Big Groups (Above 12 guest):
  - Cancellations made at least 7 days before the scheduled will receive a full refund, while cancellations made within less than 7 days will forfeit the entire deposit.
- Individual no-show on the night of your reservation will lose the deposit corresponding to the guest(s) who have not joined. If you wish to change the number of your party size please make sure you contact with no less than 48 hours before.

#### **FORCE MAJEURE**

- In the case of force majeure or bad weather, guests with table booking may be offered to attend on another date, depending on availability. We operate non-refundable policy.

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