



GENERAL RESERVATIONS: TERMS & CONDITIONS

Your reservation confirmation implies acceptance of STK Ibiza general conditions. These conditions include our cancellation and no-show policies that you can find below:

- * Tables cancelled 24 or more hours in advance, will lose their deposit but won't be extra charged.
- * No show or tables cancelled with less than 24 hours in advance will be charged the full amount per person, depending on the chosen deal: Bistro 75€ and Black Carpet €150.
- * Deposits are non-refundable; however, guests may change the date of visit to another date of the same year if contact us with 1-week notice prior to booking date (subject to availability). We cannot be held responsible for flight cancellations.
- * The function space is assigned based on the contracted number of guests. STK Ibiza reserves the right to reassign space at its sole discretion without prior notice. Reassignment is based on the following but not limited to inclement weather, acts of God or unknown circumstance.
- * A guarantee of the number of guests is required 24 hours before the event and billing will be made under that number or attendance, whichever is larger.
- * Please let us know in advance if you wish to attend with children and be advised that bookings with children must be in our first sitting, at 7 or 8pm.
- * To provide the best service possible, our reservation policy is to offer set menus for groups of 12 people or more.
- * Dress code: Smart. Please be advised we do not allow any shorts or sandals.



- All bookings are based on a minimum spend agreement, cover charge plus a discretionary 10% service charge that will be added to the final bill.
 - * To secure all reservations we require a deposit.
 - * Groups (from 12 people): A 50% deposit is required to secure the reservation.
 - * Non-Groups: We require a 50€ deposit to secure a reservation.
 - * There are 2 areas (both in the same room) available to book:
 - The Black Carpet area (VIP) has a minimum spend of 150€ per person. The 150€ minimum spend on our Black Carpet area must be spent on food and drinks.
 - The Bistro area has a minimum spend of two courses per person (not including sides).
 - * The table you reserve is for a maximum amount of people. No extra guests will be allowed to join the reservation. Therefore, you will have to reserve for the number of guests attending.
 - * For the payment of your order(s) you will be redirected to the website of the payment processor. STK Ibiza itself will have no financial information from the guest.
 - * Payment is always made via a secure connection, for more information please refer to the website of the payment processor. As we charge in the local currency of Euros, we are unable to specify the amount taken in other currencies. Your bank will determine this rate
 - * Please be aware of your belongings inside the venue, as during your time in STK Ibiza we cannot be held responsible for any unattended personal items.
 - * We provide every night entertainment that goes around every single area of the restaurant, so all our clients can enjoy the dinner experience. (Food, Entertainment, Music by our resident DJ, Cocktails & more).



RESERVATION RECONFIRMATION

We will contact you a few days before to remind you of your reservation and request your reconfirmation before we enter into our cancellation and no-show policy period. Please reconfirm the number of guests and the time of arrival. In case you cannot be reached at the phone number that you have provided; you must get in touch with our reservations department for confirmation 24hs in advance. You will be able to do this by phone +34 689 333 965 or by e-mail reservations@stkibiza.com.

TIMETABLE

We open at 7 and close at 1am.

Each seating duration is 2 hours. After this time, you can turn your dinner table into a club table with a minimum spend depending on the chosen area; 150€ per person for the carpet area / 100€ per person in the bistro area.

TOLERANCE TIME

If at the time of reservation, you have not arrived, we will give you 20 minutes courtesy period, after which we will make your table available to anyone else, and we will apply our cancellation or no-show policy. To be able to enjoy the full experience we ask you to be on time. If you have any problem arriving on time, please let us know by phone +34 689 333 965 or by e-mail reservations@stkibiza.com.